Friends & Family Survey RESULTS & ACTION

Period: May 2018 No. of Surveys: 25

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total		
Total	25	0	0	0	0	0	25	09909%	Extremely Likey
Extremely Likey	25	0	0	0	0	0			Likely
Likely	0	0	0	0	0	0			
Neither Likely or unlikely	0	0	0	0	0	0			Neither Likely or
Unlikely	0	0	0	5	0	0		100%	unlikely ■ Unlikely
Extremely unlikely	0	0	0	0	7	0			
Don't Know	0	0	0	0	0	1			

Comments, Feedback & Actions:

** I am happy with the service I am receiving. My family is also the same GP. I am very happy ** I never have any problem. Eveything is perfect. You get appointment same time ** Because I never had any problem. Dr Sheena & Dr Kulshresthaare are very good, especially Dr Sheena who is brilliant ** Because always easy to get appointment. Dr Sheena is a very good doctor, the staff are very good and very helpful ** Excellent care by GPs. Fast appointments - availability really good. Good service and Good advice ** I have understanding Doctor, and if I have any problem I can talk. I never have to wait for appointment and the receptionists are beautiful and understandable ** I am able to make appointment quite easily when needed ** Because the doctors are very good. Receptionists staff is very good. I will never change my GP Practice. Very good **